



Thursday, 13 October 2022 - CX FORUM

10.30 Bringing a Fashionable Touch to FinTech

Fintech has for far too long been thought of as a utilitarian product since its inception. However the time has come that accessories and wearables can also be a powerful fashion statement. Ranjith K Shyamaldas, CEO & Founder of Bio-IDZ, a global FinTech Company, is here to talk about how Fashion accessories in the 21st century need to be a perfect mix of style, functionality and payments. He is a visionary that believes in the seamless integration of fashion, payment and security through the latest innovative technology.
Ranjith K Shyamaldas, Founder & CEO, **Bio-Idz**

10.45 Powering Security, Data Privacy and Compliance in Banking with Novel Technologies

A behind-the-scenes look at the technological challenges in sharing data - identity theft, money laundering and black-hat hacking. How can new technologies be implemented to strengthen the banks defenses? How will biometrics be integrated?

Moderator: Angus MacCormick, Managing Partner, **Settlemint**
Ranjith K Shyamaldas, Founder & CEO, **Bio-Idz**
Engr Dr. Kadiri Obafemi Hamzat, Dep Governor of Lagos, **Nigeria**
Rodrigo Santos, Cyber Security Specialist, **Nubank**
Ian Evans, Managing Director – EMEA, **OneTrust**

11.30 Keynote Presentation: Ensuring Adoption and Acceptance of CBDC by Individuals and Businesses

Yoav Soffer, Project Manager – CBDC, **Bank of Israel**

12.00 BNPL, Point-of-Sale (POS) Financing and the Future of Credit Cards

Is there a shifting balance of power in the market for consumer credit? Fintechs like Klarna and TechFins like Apple are going head-to-head in the BNPL space on global scale. Payment processors, banks and credit card companies, where do they stand? Who will join forces and what will it take to win in the years ahead.

Moderator: Kokila Alagh, Founder, **KARM Legal Consultants**
Khalil Alami, Founder & CEO, **Telr**
Paul Carey, Executive Vice President – Cards & Payments, **Al-Futtaim**
Gaurang Shah, Executive Vice President, Product & Engineering – EEMEA, **Mastercard**
Anuscha Iqbal, Co-Founder, **Spotii**, a **ZipPay Company**

12.30 Mobile Drives the Financial Next Digital Universe

For the Financial Services Industry, the Next Digital Universe will be characterized by customers interacting with intelligent services through Mobile applications using the concept of SuperApp. This talk will discuss the drivers for that transformation, the key capabilities and the benefits for both FSI companies and their customers.

Ronald Raffensperger Senior Transformation Expert, **Financial Industry, Huawei**

12.45 PropTech: A Benefit, Burden or Distraction to the Business of Real Estate?

Old meets new. How can technology disrupt one of the oldest financial domains and improve it and become more ubiquitous and accessible to all?

Moderator: Faisal Zaidi, Co-Founder, **Crypto Oasis**

Ana Monteiro, General Manager (MEA), **Huspy**
Tanvir Shah, Managing Director, **The Partnerships Advisory**
Lynette Sacchetto, Director Data & Digital Transformation, **Allsopp & Allsopp**
Mohamed Kaswani, Managing Director - Mortgage Finder, **Property Finder**
Rus Kolinko, Co-founder & Managing Partner, **hometree**

13.00 Fintech 2030: What's next? A Look at Everything that's Not Being Talked About

What will the financial future look like? What are the opportunities, challenges and pitfalls in the coming years?

Moderator: Nameer Khan, Founder, **MENA Fintech Association**
Panelists;
Andrew Mortimer, General Manager (UAE), **Barclays**
Senior Representative, geidea
Imane Elmajdoubi, Director - Financial Services Industry - UAE, **Microsoft**
Saad Ansari, CEO and Founder, **Xpence**
Pradeep B, Associate Vice President, **Novac Technology Solutions**

14.00 Outsmarting and Conquering Sharks and Snakes in the Crypto-verse using FBI Hostage Negotiation Tactics

Chris Voss, CEO & Author, **Black Swan Group**

After 24 years with the FBI, Chris Voss has assembled a toolbox of effective tactics for high-pressure negotiations. In his talk, Voss shares the specific things you can do to turn the tide of a negotiation in your favor—illustrating his points with both riveting, high-stakes stories of criminal negotiations and humorous, personal anecdotes from his trips to the mall alike. From why you always want to get your counterpart to say your name to why “yes” is the last thing you want to hear, Voss explains how to move a conversation along, how to startle people in the right way, and how to uncover what someone’s real motivation is. In this talk, Chris Voss takes his arsenal of tactics to help you succeed in deal making and high-stakes negotiations in to the world of banking and finance.

16.00 END OF DAY 4 & Fintech Surge